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June 18, 2021

#### Dear Valued Customer:

**Starting July 1, 2021**, CR&R Environmental Services, together with the County of Orange will launch an expanded waste, recycling, and organics collection program.

New program offerings include bulky item collection totaling three (3) collections per year (up to four (4) items per collection) per unit, an annual paper and document shredding event, a compost giveaway, and an annual neighborhood cleanup. In addition, certain existing programs are maintained, including, holiday Christmas tree collections, and free recycling education and assistance.

Also included in your multifamily program is free technical assistance and staff training for recycling programs, free print materials and signage for your location, tenant memos, and waste reduction education and support. Free recycling collection services will also be provided.

## Below is relevant information for you regarding this change:

Rate: New rates will become effective July 1, 2021. See following pages for further information.

Service Day: Your service day(s) will remain the same. For any requested change in service levels,

please contact our Customer Service Department.

Billing: Multifamily customers will continue to be billed monthly with CR&R's first bill going out

on July 1, 2021.

Equipment: Ware Disposal will conclude service and remove their equipment on June 30th, 2021.

New bins in the same size and service frequency will be delivered between June 30th

and July 1st, 2021.

### **Holiday Schedule**

As a reminder, CR&R observes the following holidays:

New Year's Day Independence Day Thanksgiving Day Memorial Day Labor Day Christmas Day

Note: there will be no service delay this July 4th, 2021, as the holiday falls on a Sunday.

If the holiday falls <u>during the week</u>, collection services for the remainder of that week may be postponed by one day.

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## **Commercial Rates\***

\*Effective July 1, 2021

# Landfill

Size	Frequency	<b>Monthly Charge</b>
35-, 65-, or 96-Gallon	1 x per week	\$102.63
35-, 65-, or 96-Gallon	2 x per week	\$189.86
35-, 65-, or 96-Gallon	3 x per week	\$270.56
35-, 65-, or 96-Gallon	4 x per week	\$347.21
35-, 65-, or 96-Gallon	5 x per week	\$421.00
35-, 65-, or 96-Gallon	6 x per week	\$492.57
Extra Pickup		\$30.00
2 Cubic Yard	1 x per week	\$151.64
2 Cubic Yard	2 x per week	\$280.53
2 Cubic Yard	3 x per week	\$399.76
2 Cubic Yard	4 x per week	\$513.02
2 Cubic Yard	5 x per week	\$622.04
2 Cubic Yard	6 x per week	\$727.78
Extra Pickup		\$75.82
3 Cubic Yard	1 x per week	\$162.47
3 Cubic Yard	2 x per week	\$300.57
3 Cubic Yard	3 x per week	\$428.31
3 Cubic Yard	4 x per week	\$549.66
3 Cubic Yard	5 x per week	\$666.47
3 Cubic Yard	6 x per week	\$779.77
Extra Pickup		\$81.23
4 Cubic Yard	1 x per week	\$173.30
4 Cubic Yard	2 x per week	\$320.61
4 Cubic Yard	3 x per week	\$456.86
4 Cubic Yard	4 x per week	\$586.31
4 Cubic Yard	5 x per week	\$710.90
4 Cubic Yard	6 x per week	\$831.75
Extra Pickup		\$86.65

	Locking Bins		
3 Cubic Yard Extra Pickup  4 Cubic Yard	1 x per week 2 x per week 3 x per week 4 x per week 5 x per week 6 x per week 1 x per week 2 x per week 3 x per week 5 x per week 5 x per week 6 x per week 6 x per week	\$187.47 \$346.82 \$494.22 \$634.24 \$769.02 \$899.75 \$93.73 \$198.30 \$366.86 \$522.77 \$670.89 \$813.45 \$951.74	
Extra Pickup	5 A P 51 A 550	\$99.15	
	Organics		
65 Gallon 65 Gallon 65 Gallon Extra Pickup	1 x per week 2 x per week 3 x per week	\$158.10 \$292.49 \$416.80 \$40.00	
2 Cubic Yard Extra Pickup	1 x per week 2 x per week 3 x per week 4 x per week 5 x per week 6 x per week	\$203.58 \$376.62 \$536.69 \$688.75 \$835.11 \$977.08 \$101.79	
Roll Off (4 tons included per pull)			
31-40 Cubic Yard Over 40 Cubic Yard 21-30 Cubic Yard Compactor		\$493.00 \$493.00 \$565.90	
<b>Other Services</b> Bin cleaning above 1 x per year		\$70.00	

#### **Business Recycling – California State Law**

Assembly Bill 341 This law requires California commercial businesses and public entities that generate four (4) or more cubic yards of waste per week and multifamily

housing complexes with five (5) or more units, to adopt recycling practices.

Assembly Bill 1826 Requires businesses that generate two (2) or more yards of municipal solid

waste (recycling, organics, and landfill) per week to arrange for organic

recycling services.

Senate Bill 1383 Establishes methane emissions reduction targets in a statewide effort.

In accordance with this law, all local jurisdictions must provide organic waste collection services to all residential and commercial generators by January 1, 2022, and to direct this material from landfills. Organic waste includes food scraps and green waste such as landscape and pruning

waste.

Assembly Bill 827 Requires businesses serving food and beverages without formal wait staff

to make composting and recycling bins accessible to customers and clearly marked with educational signage indicating what is accepted in

the local solid waste programs.

Additional information about California's business recycling requirements is available from the California Department of Resources Recycling and Recovery (CalRecycle) at: www.calrecycle.gov/recycle/commercial

If you have any questions about this transition or your service, please do not hesitate to contact our Customer Service Department at (714) 372-8272 and we will be happy to assist you. We are open Monday through Friday from 8:00 a.m. to 5:00 p.m. and Saturday 8:00 a.m. to 12:00 p.m.

CR&R is grateful for the opportunity to provide waste and recycling services to the community. We look forward to getting to know you better and begin servicing your location.

Sincerely,

**CR&R** Incorporated